

《差别对待？三星对美国Note7用户补偿两倍于中国》

导读:当中国市场出现该型号手机爆炸事故后，三星电子中国公司却声称事故系外部加热所致，对中美消费者的赔偿政策也有所区别，三星对此否认。



Samsung Electronics said that a media report claiming the company has a less favorable refund policy for faulty Galaxy Note 7 in China compared with the foreign market is "inaccurate."

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The company is not adopting different policies for Chinese and US consumers, a PR staff from Samsung told the Global Times on Friday, on condition of anonymity.

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Galaxy Note 7 owners in China are offered two ways for refund. The firm will provide 200 yuan (\$29.74) to consumers who choose for a refund, while those who opt for an exchange with other Samsung smartphones can get coupons worth up to 600 yuan.

?????Galaxy Note 7????????????????????????????????200??29.74????????????????????????????????600??????

Galaxy Note 7 owners in the US will receive twice the amount offered to their Chinese counterparts.

???Galaxy Note 7????????????????????

For example, US consumers who opt for a refund can receive \$25, while Chinese consumers will get a refund without any subsidies, the report said.

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