

《虐待商店员工现象加剧，英国每天发生400多起相关事件》

导读:近年来，商店扒手和蓄意袭击者对商店员工造成巨大威胁，意外事故发生频率越来越高。



Abuse against shop assistants has risen by 25 per cent in a year, a report from retailers warns.

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Many attacks are linked to shoplifting, and retail bosses claim the police are failing the victims of customer violence.

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A survey of staff who deal with the public face-to-face found incidents of violence and aggressive behaviour had risen from 41 per 1,000 employees to 51.

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Given there are around three million shop workers in the UK, the figures suggest there are now 153,000 incidents a year or more than 400 a day.

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The increase is detailed in the annual Retail Crime Survey, published today by the British Retail Consortium, which speaks for supermarkets and major chains.

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Its research found that 56 per cent of retailers thought the police response to attacks on staff was 'poor' or 'very poor'.

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The BRC said there was often 'inconsistent' police action against shoplifters and customers who abuse staff, meaning criminals felt they could act with 'impunity'.

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Deputy Commissioner Craig Mackey, of the National Police Chiefs' Council, said: 'We would encourage retailers of all sizes to speak to us through their representative organisations to help us improve our collective response.'

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Just last month, Scotland Yard launched an appeal to trace a man who assaulted a worker and trashed a display because a faulty machine meant he could not top up his Oyster card at a shop in Penge, south-east London.

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