

《星巴克又为丑闻道歉了，顾客请流浪汉吃饭，却遭赶人》



Nicola James ❤️🌹 #LabourBrexitPolicy @N... · Oct 11, 2019 🐦

We've plenty of coffee ☕ shops in the UK, so if you're unhappy with how @StarbucksUK are treating #homeless people, please RT and let them know you'll buy your coffee elsewhere until they revise their policy.
#Starbucks#WorldHomelessDay ladbible.com/news/uk-starbu...



Starbucks in the UK is at the center of a negative controversy after a video of a barista trying to throw out a paying customer for being homeless has gone viral.

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In the video, a homeless customer is approached by a Starbucks barista and a security officer, who ask him to leave.

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Sajid Kahlil, another nearby customer, can be heard telling the barista and officer that they shouldn't be asking him to leave while he eats his food.

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Kahlil had noticed the homeless man earlier and bought him a sandwich and a slice of cake.

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He commented:

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"It was painful to see that someone had to search for food like that. I asked him if he was hungry and if he would like me to buy him some food? He replied yes in a very weak voice."

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He later stepped in to stop the barista from throwing the homeless man out.

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"He is eating his food, you can't just ask him to leave. Let him finish the food and then he can leave."

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After several customers chimed in in support of the homeless man, the barista in the video appears to relent and allow the man to stay.

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But Kahhllon thinks the incident was mishandled.

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"I understand the point of view of Starbucks, but I still feel this type of situation needed to be dealt with more respect and empathy. We are all human and we all get hungry."

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Starbucks has responded to the video with a statement, which reads, in part:

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"We want every customer to have a positive experience, and we apologise that we did not meet that expectation in

this instance. The interaction on video is not indicative of the environment we strive to create."

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The company is trying to make sure nothing like this happens again.

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"We are looking into the circumstances surrounding this customer's experience and will take appropriate action to ensure that our stores remain welcoming places for everyone."

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controversy ['k?ntr?v??s?]

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He is no stranger to controversy.

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As a celebrity, she doesn't shy away from controversy.

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