

## 《酒店常用英语50句》

1) Good morning. This is Room reservation. May I help you?

????????????????

2)What kind of room would you like to reserve?

????????????

3)A single room or a double room?

????????????

4) For which dates do you want to book the rooms?

????????????

5) What time will you be arriving?

????????

6) May I know your name?

????????????

7)How long will you be staying?

????????

8)I'd like to confirm your reservation.

????????????

9) I'll check the room availability.

????????????

10) You should pay a deposit of US\$1000 beforehand.

?????1000?????

11)There is a 10 per cent discount.

10%????

12)What kind of room would you be prefer?

?????????

13) Have you got a booking?



??????

14) We'll extend your reservation for you.

????????????????

15) We wish you a pleasant stay in our hotel.

????????????

16) Please don't leave anything behind.

??????????

17) Mind (or watch) your step!

????

18) We wish you a pleasant journey.

????????

19) Have a nice trip!

?????

20) Thank you for coming.

????????

21) Thank you for staying in our hotel.

????????????

22) I'm very grateful to you.

??????

23) It's very kind of you.

????????

24) You are (most) welcome.

????????

25) Not at all.

????

26) Don't mention it.

????



27) My pleasure.(or with pleasure)

??????????

28) Glad to be of service.

??????????

29) At your service.

??????????

30) I'm sorry.

?????

31) Excuse me.

?????

32) I'm terribly sorry. It's my fault.

??????????????

33) I'm awfully sorry for my carelessness.

????????????????

34) Sorry to have kept you waiting.

????????????

35) Sorry to interrupt you.

??????????

36) That's all right.

??????

37) Never mind.

??????????

38) Let's forget it.

?????

39) What can I do for you?

????????????

40) Can I help you?

????????????



41) Is there anything I can do for you?

????????????

42) Just a moment, please.

??????

43) I'll switch you to Room 1120.

??????301???

44) What number are you calling?

????????????

45) Who would you like to talk to?

????????

46) Could you hold the line, please?

????????????????

47) My hearty congratulations!

??????

48) As you wish(or like)

??????

49) Certainly./Of course.

????? ??????

50) Please don't smoke here.

??????????

